# E-00000c-11-0328

## OPEN MEETING AGENDA ITEM ARIZONA CORPORATION COMMISSION



### UTILITY COMPLAINT FORM ENVED

Investigator: Tom Davis

Phone:

1) FEB -4 P 25%

**Priority: Respond Within Five Days** 

JOKE COMMISSION

**Opinion** 

No. 2013 - 108225

Date: 2/1/2013

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Wes

Lusher

**Account Name:** 

Wes Lusher

Home: (000) 000-0000

Street:

Work: (000) 000-0000

CBR:

City: State:

AZ **Z**ip:

is: E-Mail

**Utility Company.** 

**Arizona Public Service Company** 

Division:

Electric

**Contact Name:** 

Contact Phone:

**Nature of Complaint:** 

**OPPOSED** 

E-00000C-11-0328

**ELECTRIC** 

Date: February 1, 2013

To:

**Arizona Corporation Commission** 

Docket Control Center 1200 West Washington Street Phoenix, Arizona 85007

From: Wes Lusher

Arizona Corporation Commission

DOCKETED

FEB -4 2013

DOCKETED BY

m

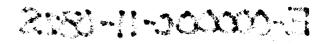
Re: Docket # E-00000C-11-0328

#### Commissioners:

"The eight "smart" meter guidelines proposed by your staff are an absolute affront to ratepayers. The "guidelines" seem to be straight from the utilities' wish list. The "guidelines" reflect none of the concerns raised by ratepayers at the open hearings convened by the Arizona Corporation Commission (ACC) in September 2011 and March 2012. Nor do the "guidelines" address any of the concerns submitted by ratepayers to the docket the ACC set up for "smart" meters. The "guidelines" therefore call into question the ACC staff's competence and integrity. Is staff corrupt or just incompetent? Either way, a thorough investigation is needed."

You have been given unbiased information independent of the utility companies. Please protect us as ratepayers. Do not let APS extort money from us who opt out of the smart meter plan.

We agree wholeheartedly with Warren Woodward's letter. Please stop APS' plan to install a smart meter on my



## ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

home or charge me a fee to opt out of having APS install one on my home. \*End of Complaint\*

Utilities' Response:

### **Investigator's Comments and Disposition:**

2/1/13: Entered for the record and filed in docket no. E-00000C-11-0328. CLOSED. \*End of Comments\*

Date Completed: 2/1/2013

Opinion No. 2013 - 108225